

## LOGSTOR Academy presents Training Instructor Henrik Thomsen:

### Henrik Thrives on High Spirits

#### What Does your Normal Workday Look Like?

I hold many courses during a year – in Denmark as well as all around the world. We instructors also take part in correcting catalogues and installation instructions. We may also assist R&D in testing new products and the like. I was employed in R&D for 11 years, before I started as an instructor at the LOGSTOR Academy.

#### What Do you Like about your Work as an Instructor?

At the LOGSTOR Academy not 2 days are alike. I meet many different people with each their life stories, while travelling around the world. Sometimes it is possible to extend the stay a couple of days and take a closer look on the part of the world you are visiting.

Once I came to work Monday morning and the next day I was on a 1<sup>st</sup> class flight to Australia to start-up a project for 3 weeks. One moment you may be e.g. in Qatar with 42°C and the next you are in Canada with minus 33°C. The first days may be hard, but later - when you are at home again - you laugh it all off. ☺

#### What Qualities are Essential for your Work?

To be ongoing and focused is a must. It is also vital that I can create a dialogue, and that the dialogue is not about selling courses, but making our course participants understood our products and how they are installed. I am at eye level with my course participants. My special skills are people, communication, and business know – how – to turn theory into practice and visualize results.

#### What Makes a Good Day?

During and after a course to hear and learn from the course participants that they have had a good course which they can use in their daily work. When colleagues or course participants phone for help and they get the correct answer and are happy.

#### Why is LOGSTOR Academy a Good Workplace?

We have a really good team of experienced course instructors, and if you need help there is always a colleague ready to give a hand. We are good at distributing the courses among us, so sometimes you can catch your breath and prepare course material.

