

LOGSTOR presents Nickolai Johansen- Customer Service Manager



Please tell us a few words on how long have you worked for LOGSTOR and describe your position

I started my professional Career at LOGSTOR in 2007, after graduating as AP Production Technology. My first couple of years, I got a solid foundation of technical and commercial knowledge as Technical designer and Tender manager.

Then after 4 years, I had a break, but came back November 2016 where I got the opportunity to become Customer Service Manager, DK & UK. For me this was as an exciting challenge and opportunity to mix leadership with technical and commercial quotation and order execution.

What do you value most at LOGSTOR?

A good working environment with good colleagues who work professionally and spar with each other, but also have a good time socially. Further, it is also very valuable to me, that by working at LOGSTOR, we are helping to improve the environment by designing and selling pipe solutions, which can contribute to district heating, but also district cooling.

What have you learned here?

As a Customer Service Manager, I have learned (and I am still learning) to lead the team, to inspire and encourage the team - even in a busy situation. I have learned that one of the most important things is to listen, and to pay attention to everybody in my team, to recognize their work and to contribute to a winning culture, where quality and performance is a priority.

What is LOGSTOR doing to make you successful at work?

LOGSTOR is a place where development takes place in a continually way to improve skills and knowledge in all areas at LOGSTOR.

It is important for LOGSTOR that everybody has the best possibilities and best tools to manage their job, and in this way, we only work with very skilled employees, which gives us a high degree of expertise in all fields. In order to improve our performance, we always challenge our working processes and ourselves.

What is the most meaningful part of your work?

Managing my team and achieving a great outcome of the daily work and to improve and increase their skills to see them succeed.

When do you have most fun at work?

Every day is a fun. Our team is well balanced and consists of different personalities, who can make jokes with each other and have fun in the process.