

LOGSTOR presents Rene Olesen - CSCC Manager

Please tell us a few words on how long have you worked for LOGSTOR and describe your position

I started in LOGSTOR just under a year ago now (April 1st 2018). In LOGSTOR I am managing the Customer Service Competence Centre; an internal service department from where we support the business in a broad range of functional areas from Processes over Pricing to Technical Design of layouts. I have a history of management within service and support – but in IT and Telecommunications which is a very different business.



What do you value most at LOGSTOR?

The LOGSTOR business is very diverse. On one hand, it has deep roots in tradition and history with an impressive employee loyalty and seniority. On the other hand, it is a business that is continuously evolving in both technical product development as well as internal methods, processes and workflows. Using my experience to identify, drive and implement improvements in the way we work is of great value to me.

What have you learned here?

I have learned a great deal about how a large, international production company works. Especially the complexity and importance of the processes and workflows that enable smooth operation of the daily business. Carefully managing and adjusting the way we work with the vast international experience at our disposal is a learning process that will continue forever for me.

What is LOGSTOR doing to make you successful at work?

I feel that LOGSTOR has put a great deal of trust in me. It can feel somewhat intimidating starting in a new company within a totally different industry. Allowing me to contribute with my own experience and knowledge has been a critical enabler for my success. LOGSTOR is putting confidence in my ability to challenge the “as is” and participate in shaping the “to be”.

What is the most meaningful part of your work?

The most meaningful part of my work is when we succeed in improving the business. This could be a new or improved process, facilitating knowledge increase through training or implementing better tools to support our daily work. To implement these continuous improvements together with skilled colleagues in LOGSTOR is definitely the most meaningful part of my work.

When do you have most fun at work?

We exercise quite a lot of international networking across regions and functions. Any chance to meet your colleagues face-2-face for some quality time together is not only professionally rewarding but also good fun! LOGSTOR and the Staff Association also supports a range of social events and activities (parties, bowling tournament, health initiatives) which all contributes to diversity and fun at the workplace.